

5929 Balcones Drive, Suite 200 Austin, TX 78731-4280 Phone: 512.343.2544

Fax: 512.343.0119

# **REDACTED - FOR PUBLIC INSPECTION**

# **VIA ECFS**

June 27, 2014

Ms. Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12<sup>th</sup> Street, S.W. Washington, D.C. 20554

RE: REQUEST FOR CONFIDENTIAL TREATMENT – Connect America Fund, WC Docket No. 10-90; Lifeline and Link Up Reform and Modernization, WC Docket No. 11-42

Request that Information Submitted to the Commission be Withheld from Public Inspection Pursuant to 47 C.F.R. §0.459 and 5 U.S.C. §552(b)(4): Five-Year Service Quality Improvement Plan included in FCC Form 481

Confidential Financial Information – Subject to Protective Order in WC Docket Nos. 10-90, 07-135, 05-337, 03-109, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208. Before the Federal Communications Commission

# Dear Ms. Dortch:

In accordance with the annual reporting requirements of 47 C.F.R. §§54.313 and 54.422, San Carlos Apache Telecommunications Utility, Inc. ("SCATUI" or "the Company"), Study Area Code 452169, is submitting a completed FCC Form 481 to the Commission via its Electronic Comment Filing System (ECFS) in WC Docket Nos. 10-90 and 11-42. The Company, by its authorized representative, hereby requests confidential treatment of two attachments to its FCC Form 481: (1) the five-year service quality improvement plan and (2) the financial annual report, both of which were redacted in the ECFS submission. The request for confidential treatment of the five-year plan is being made pursuant to section 0.459 of the Commission's rules and Exemption 4 of the Freedom of Information Act (FOIA). The request for confidential treatment of the financial annual report is being made pursuant to the FCC's November 16, 2012 *Protective Order* in WC Docket No. 10-90 *et al.* These attachments contain competitively sensitive data that SCATUI maintains as confidential and does not normally make available to the public. Release of this information would have a substantial negative impact on the Company.





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# Five-Year Service Quality Improvement Plan

Pursuant to section 0.459 of the Commission's rules and Exemption 4 of FOIA, SCATUI requests that the text and data extracted from its five-year service quality improvement plan be withheld from public inspection because it contains competitively sensitive commercial and financial information that the Company keeps confidential. Public availability of this information would have a substantial negative impact on the Company.

In accordance with section 0.459 of the Commission's rules, the following information is provided in support of this request:

(1) Identification of the specific information for which confidential treatment is sought:

Attachment to Line 112 of FCC Form 481 – Five-Year Service Quality Improvement Plan. Specifically, confidential treatment is sought for all information in the five-year plan related to the Company's access line counts, existing broadband capabilities, and its network investment plans through 2019 that will improve service quality for its customers.

(2) Identification of the Commission proceeding in which the information was submitted or a description of the circumstances giving rise to the submission:

The information was submitted in WC Docket Nos. 10-90 and 11-42 as an attachment to FCC Form 481- the Carrier Annual Reporting Data Collection Form. Section 100 of FCC Form 481 requires incumbent local exchange carriers receiving high cost support to attach a five-year service quality improvement plan, pursuant to 47 C.F.R. §§54.202(a)(1)(ii) and 54.313(a)(1).

(3) Explanation of the degree to which the information is commercial or financial, or contains a trade secret or is privileged:

The five-year service quality improvement plan contains granular information on the Company's access line counts and existing broadband capabilities as well as detailed plans for financial investments in its network through 2019 to improve service to subscribers. This is closely guarded, privileged information that the Company does not make publicly available.

(4) Explanation of the degree to which the information concerns a service that is subject to competition:

Broadband is subject to increasing competition in the areas served by rural, rate-of-return incumbent local exchange carriers (RLECs). Virtually all RLECs face competition from one or more wireless Internet service providers. Most RLECs also face competition from at least one other wireline broadband provider such as a larger cable company, who will typically seek to "cherry pick" the lower cost portions of the study area. In addition, all RLECs face competition throughout their territories from satellite broadband providers.



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(5) Explanation of how disclosure of the information could result in substantial competitive harm:

Disclosure of the information contained in the five-year plan would provide competitors with detailed, granular information regarding the Company's access line count, its existing broadband capabilities, and its strategic plans for network investments. This would give competitors invaluable confidential information with which to develop their own strategies for investing in the service area, thereby bringing substantial competitive harm to the Company.

(6) Identification of any measures taken by the submitting party to prevent unauthorized disclosure:

The Company has continually treated the extracted information in its five-year plan as confidential and carefully controls the information to protect it from competitors. Access to the information is limited to employees that require it and to non-employees with confidentiality obligations such as lenders, consultants, auditors, and attorneys. In addition, when such information is required to be submitted to a state regulatory authority it has been filed as confidential information, not available to the public.

(7) Identification of whether the information is available to the public and the extent of any previous disclosure of the information to third parties:

The redacted information in the five-year plan is not available to the public, and third party access is limited as described in (6) above.

(8) Justification of the period during which the submitting party asserts that material should not be available for public disclosure:

The Company requests that the extracted information be withheld from public inspection indefinitely. Although the information reflects the Company's service improvement plans for a five year period, it would provide a very useful baseline for competitors for several years beyond that period.

(9) Any other information that the party seeking confidential information treatment believes may be useful in assessing whether its request for confidentiality should be granted:

Exemption 4 of FOIA shields from public disclosure commercial or financial information obtained from a person that is privileged or confidential. Based on the responses provided above, the information in question satisfies this test.



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# **Financial Annual Report**

Section 3005 of FCC Form 481 requires a privately-held rate-of-return carrier receiving high cost support to attach a full and complete annual report of the company's financial condition and operations pursuant to 47 C.F.R. §54.313(f)(2). SCATUI seeks confidential treatment of its financial annual report pursuant to the November 16, 2012 *Protective Order* in WC Docket No. 10-90, *et al.*<sup>1</sup> The *Protective Order* specifically covers information filed pursuant to 47 C.F.R. §54.313(f)(2).

SCATUI is providing to the Office of the Secretary, under seal, this cover letter and the Form 481 filing which includes the confidential information that is being requested to be withheld from public inspection.

Each page of the five-year service quality improvement plan confidential submission bears the legend, "CONFIDENTIAL – NOT FOR PUBLIC DISCLOSURE."

Each page of the financial annual report confidential submission bears the legend, "CONFIDENTIAL FINANCIAL INFORMATION – SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION."

Two copies of the Form 481 filing in redacted form and an accompanying cover letter are also being provided with the confidential filing. Each page of the redacted filing and accompanying cover letter is marked "REDACTED – FOR PUBLIC INSPECTION."

Two copies of this cover letter and the Form 481 filing with the confidential information are also being delivered to Mr. Charles Tyler, Telecommunications Access Policy Division, Wireline Competition Bureau.

The confidential information has also been submitted to the Universal Service Administrative Company through its E-File system as an attachment to the FCC Form 481.

<sup>1</sup> Connect America Fund et al., WC Docket No. 10-90 et al., Protective Order, DA 12-1857 (rel. Nov. 16, 2012).



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This cover letter includes no confidential information and the text is the same in both the non-redacted and redacted versions except for the confidentiality markings.

Please contact me if you have any questions.

Sincerely,

Stuart Polikoff

Authorized Representative for

San Carlos Apache Telecommunications Utility, Inc.

SEP/pjf

**Enclosures** 

cc: Mr. Charles Tyler, Telecommunications Access Policy Division, Wireline Competition Bureau, Federal Communications Commission, (2 hardcopies of non-redacted submission)

Ms. Shirley Ortiz, San Carlos Apache Telecommunications Utility, Inc.

| FCC For        | m 481 - Carrier Annual Reporting  Data Collection Form                          |                       |                                      | FCC Form 481<br>OMB Control No. 3060-<br>July 2013 | 0986/OMB Control                 | No. 3060-0819                    |
|----------------|---|-----------------------|--------------------------------------|--|----------------------------------|----------------------------------|
| <010>          | Study Area Code   | 452169                |                                      |  |                                  |                                  |
| <015>          | Study Area Name   | SAN CARLOS APACHE     |                                      |  |                                  |                                  |
| <020>          | Program Year  | 2015                  |                                      |  |                                  |                                  |
|                | Contact Name: Person USAC should contact with questions about this data         | Shirley Ortiz         |                                      |  |                                  |                                  |
| <035>          | Contact Telephone Number:<br>Number of the person identified in data line <030> | 9284752433 ext.       |                                      |  |                                  |                                  |
| <039>          | Contact Email Address:<br>Email of the person identified in data line <030>     | shirley.ortiz@scat    | ui.com                               |  |                                  |                                  |
| ANNUA          | AL REPORTING FOR ALL CARRIERS   |                       |                                      |  | 54.313<br>Completion<br>Required | 54.422<br>Completion<br>Required |
| <100>          | Service Quality Improvement Reporting   |                       | (complete attached wor               | (sheet)  | (check box wh                    | en complete)                     |
| <200>          | Outage Reporting (voice)  |                       | (complete attached work              |  | <b>√</b>                         | <b>√</b>                         |
| <210>          |   | outages to report     |                                      |  |                                  | 111111                           |
| <300>          | Unfulfilled Service Requests (voice)  |                       |                                      |  | . <u> </u>                       |                                  |
|                | 452169az310.pdf   |                       |                                      |  | <b>√</b>                         |                                  |
| <310>          | Detail on Attempts (voice)  |                       |                                      |  |                                  | 311111                           |
|                |   |                       |                                      | (attach descriptive do                             | cument)                          |                                  |
|                |   |                       |                                      |  |                                  |                                  |
| <320>          | Unfulfilled Service Requests (broadband) 7                                      |                       |                                      |  |                                  |                                  |
|                | 452169az330.pdf   |                       |                                      |  |                                  | 11111                            |
| <330>          | Detail on Attempts (broadband)  |                       |                                      | (attach descriptive d                              | ocument)                         |                                  |
|                |   |                       |                                      | (attach descriptive d                              | ocumenty                         |                                  |
| <400>          | Number of Complaints per 1,000 customers (voice)                                |                       |                                      | _  |                                  |                                  |
| <410>          | Fixed 0.0   |                       |                                      |  | ✓                                | ✓                                |
| <420><br><430> | Mobile 0.0 Number of Complaints per 1,000 customers (broadb                     | l<br>pand)            |                                      |  |                                  |                                  |
| <440>          | Fixed 0.0   | , and ,               |                                      |  | ✓                                |                                  |
| <450>          | Mobile 0.0 Service Quality Standards & Consumer Protection R                    | ulas Compliance       |                                      |  |                                  | 1                                |
| <500>          | 452169az510.pdf   | ules Compilance       | (check to indicate certif            | ication)   |                                  | <b> </b>                         |
|                | 432109a2310.pdf   |                       |                                      |  |                                  |                                  |
| <510>          |   |                       | (attached descriptive                | document)  | ✓                                | ✓                                |
|                |   |                       |                                      |  |                                  |                                  |
| <600>          | Functionality in Emergency Situations   |                       | (check to indicate certij            | ication)   | <b>√</b>                         | <b>√</b>                         |
|                | 452169az610.pdf   |                       |                                      | ,  |                                  |                                  |
|                |   |                       | (attached descriptive do             | cument)  | ✓                                | ✓                                |
| <610>          |   |                       |                                      |  |                                  |                                  |
|                |   |                       |                                      |  |                                  |                                  |
|                | Company Price Offerings (voice) Company Price Offerings (broadband)             |                       | (complete attached wo                |  |                                  |                                  |
|                | Operating Companies and Affiliates  |                       | (complete attached wo                | ,  |                                  | <b>✓</b>                         |
|                | Tribal Land Offerings (Y/N)?  | (i)                   | f yes, complete attached wo          |  | /                                |                                  |
| <1000>         | Voice Services Rate Comparability   |                       | (check to indicate certij            | ication)   | ✓                                |                                  |
|                | 452169az1010.pdf  |                       |                                      |  |                                  |                                  |
| <1010>         | •   |                       | (attach descriptive doc              | ument)   | ✓                                |                                  |
|                |   |                       |                                      |  |                                  |                                  |
| <1100>         | Terrestrial Backhaul (Y/N)?   | (                     | if not, check to indicate cert       | fication)  |                                  |                                  |
| <1110>         |   |                       | (complete attached wo                | rksheet)   |                                  |                                  |
|                | Terms and Condition for Lifeline Customers                                      |                       | (complete attached wo                |  |                                  | ✓                                |
|                | Price Cap Carriers, Proceed to Price Cap Additional                             | Documentation Work    | sheet                                |  |                                  |                                  |
| <2000>         | Including Rate-of-Return Carriers affiliated with Pri                           | ice Cap Local Exchang | e Carriers (check to indicate certif | inntinu)   |                                  |                                  |
|                |   |                       |                                      |  |                                  |                                  |

# (complete attached worksheet) Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet (check to indicate certification) (complete attached worksheet) ✓

<2005>

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| (100) Se<br>Data Co                                | (100) Service Quality Improvement Reporting<br>Data Collection Form  | FCC Form 481<br>OMB Control No. 3060-0986/OMB Control No. 3060-0819<br>July 2013 | ntrol No. 3060-0819 |
|--|--|--|---------------------|
| <010>  | Study Area Code  | 452169   |                     |
| <015>  | Study Area Name  | SAN CARLOS APACHE  |                     |
| <020>  | Program Year   | 2015   |                     |
| <030>  | Contact Name - Person USAC should contact regarding this data  | Shirley Ortiz  |                     |
| <032>  | Contact Telephone Number - Number of person identified in data line <030>  | 9284752433 ext.  |                     |
| <039>  | Contact Email Address - Email Address of person identified in data line <030>  | shirley.ortiz@scatui.com   |                     |
| <110>  | Has your company received its ETC certification from the FCC?  | (yes / no)   |                     |
| <111>  | If your answer to Line <1.10> is yes, do you have an existing $\$54.202(a)$ "5 year plan" filed with the FCC?  | (yes / no )  |                     |
| (112)<br>(113)<br>(114)<br>(115)<br>(116)<br>(117) | If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.  Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-Year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.  Maps detailing progress towards meeting plan targets Report how much universal service (USF) support was received How (USF) was used to improve service coverage How (USF) was used to improve service capacity Provide an explanation of network improvement targets not met in the prior calendar year. | si ynadr is  |                     |
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| (200) Ser<br>Data Coll | (200) Service Outage R<br>Data Collection Form | (200) Service Outage Reporting (Voice)<br>Data Collection Form                | (ec              |                  |                  |                                 |                          |                            | FCC<br>OMI<br>July                   | FCC Form 481<br>OMB Control No. 3060-6<br>July 2013 | FCC Form 481<br>OMB Control No. 3060-0986/OMB Control No. 3060-0819<br>July 2013 | . 3060-0819  |
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| <010>                  | Study Area Code                                | ode   |                  |                  |                  | 452169                          |                          |                            |                                      |   |  |              |
| <015>                  | Study Area Name                                | ame   |                  |                  |                  | SAN CARLOS APACHE               | APACHE                   |                            |                                      |   |  |              |
| <020>                  | Program Year                                   | L   |                  |                  |                  | 2015                            |                          |                            |                                      |   |  |              |
| <030>                  | Contact Nam                                    | Contact Name - Person USAC should contact regarding this data                 | Should contac    | t regarding this | data             | Shirley Ortiz                   | iz                       |                            |                                      |   |  |              |
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|                        | NORS<br>Reference<br>Number                    | Outage Start<br>Date  | ont              | no               | pu               | Number of<br>Customers Affected | Total Number of          | 911 Facilities<br>Affected | Service Outage<br>Description (Check | Did This Outage<br>Affect Multiple<br>Study Areas   | Service Outage   | Preventative |
|                        |  |   |                  |                  |                  |                                 | Customers                | (Yes / No)                 | all that apply)                      | (Yes / No)  | Resolution   | Procedures   |
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Page 3

| (700) Pri<br>Data Coll | (700) Price Offerings in<br>Data Collection Form | (700) Price Offerings including Voice Rate Data<br>Data Collection Form                               | Data                         |                      |                                   |                              | P. O. D. | FCC Form 481<br>OMB Control No. 3060-0986/OMB Control No. 3060-0819<br>July 2013 | B Control No. 3060-0819       |
|------------------------|--|---|------------------------------|----------------------|-----------------------------------|------------------------------|--|--|-------------------------------|
| <010>                  | Study Area Code                                  | ode .   |                              |                      | 452169                            |                              |  |  |                               |
| <015>                  | Study Area Name                                  | ame   |                              |                      | SAN CARLOS APACHE                 | APACHE                       |  |  |                               |
| <020>                  | Program Year                                     |   |                              |                      | 2015                              |                              |  |  |                               |
| <030>                  | Contact Name                                     | Contact Name - Person USAC should contact regarding this data   | contact regard               | ing this data        |                                   | ziz                          |  |  |                               |
| <032>                  | Contact Telep                                    | Contact Telephone Number - Number of person identified in data line <030>                             | er of person ide             | ntified in data line | <030> 9284752433 ext.             | ext.                         |  |  |                               |
| <039>                  | Contact Email                                    | Contact Email Address - Email Address of person identified in data line <030>                         | ss of person ide             | ntified in data line |                                   | shirley.ortiz@scatui.com     |  |  |                               |
| <701>                  |  | Residential Local Service Charge Effective Date<br>Single State-wide Residential Local Service Charge | ective Date<br>ervice Charge | 1/1/:                | ./2014                            |                              |  |  |                               |
|                        |  |   |                              |                      |                                   |                              |  |  |                               |
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|                        | State  | Exchange (ILEC)   | SAC (CETC)                   | Rate Type            | Residential Local<br>Service Rate | State Subscriber Line Charge | State Universal Service Fee                  | Mandatory Extended Area<br>Service Charge  | Total per line Rates and Fees |
|                        |  |   |                              |                      |                                   |                              |  |  |                               |
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|             | Data Collection Form   |   |                      |                          |                     |   | OMB Cont<br>July 2013                      | rol No. 3060-0986/   | OMB Control No. 3060-0986/OMB Control No. 3060-0819<br>July 2013 |
|-------------|------------------------|---|----------------------|--------------------------|---------------------|---|--|----------------------|--|
| <010> Study | Study Area Code        |   |                      | 452169                   |                     |   |  |                      |  |
| <015> Study | Study Area Name        |   |                      | SAN CARLOS APACHE        | CHE                 |   |  |                      |  |
| <020> Progr | Program Year           |   |                      | 2015                     |                     |   |  |                      |  |
| <030> Conta | act Name - Person US   | Contact Name - Person USAC should contact regarding this data                 | iis data             | Shirley Ortiz            |                     |   |  |                      |  |
| <035> Conta | act Telephone Numbe    | Contact Telephone Number - Number of person identified in data line <030>     | d in data line <030> | 9284752433 ext.          |                     |   |  |                      |  |
| <039> Conta | act Email Address - En | Contact Email Address - Email Address of person identified in data line <030> | d in data line <030> | shirley.ortiz@scatui.com | scatui.com          |   |  |                      |  |
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| <711>       | <a1></a1>              | <a2></a2>   | <br>                 | <br><br><br><br>         | <>>>                | <d1></d1>                                       | <d2></d2>                                  | <d3></d3>            | <d4>&gt;</d4>  |
|             | State                  | Exchange (ILEC)   | Residential Rate     | State Regulated<br>Fees  | Total Rate and Fees | Broadband Service -<br>Download Speed<br>(Mbps) | Broadband Service -<br>Ubload Speed (Mbbs) | Usage Allowance (GB) | Usage Allowance<br>Action Taken When<br>Limit Reached {select }  |
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|             |                        |   |                      | See affached             | bed                 |   |  |                      |  |
|             |                        |   |                      | workshoot                | 5                   |   |  |                      |  |
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| do (008) | (800) Operating Companies   |                          |            | FCC Form 481   |
|----------|---|--------------------------|------------|--|
| Data Col | Data Collection Form  |                          |            | OMB Control No. 3060-0986/OMB Control No. 3060-0819<br>July 2013 |
| <010>    | Study Area Code   | 452169                   |            |  |
| <015>    | Study Area Name   | SAN CARLOS APACHE        | HE         |  |
| <020>    | Program Year  | 2015                     |            |  |
| <030>    | Contact Name - Person USAC should contact regarding this data             | Shirley Ortiz            |            |  |
| <032>    | Contact Telephone Number - Number of person identified in data line <030> | 9284752433 ext.          |            |  |
| <039>    | l I   | shirley.ortiz@scatui.com | scatui.com |  |
| <810>    | Reporting Carrier San Carlos Apache Telecommunications Utility, Inc.      | Inc.                     |            |  |
| <811>    | Holding Company NA  |                          |            |  |
| <812>    | Operating Company San Carlos Apache Telecommunications Utility, Inc       | Inc.                     |            |  |
|          |   |                          |            |  |
| <813>    | <a1></a1>   |                          | <a2></a2>  | <a3></a3>  |
| ·        | Affiliates  |                          | SAC        | Doing Business As Company or Brand Designation                   |
| ·        |   |                          |            |  |
| •        |   |                          |            |  |
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| (900) Tr<br>Data Co | (900) Tribal Lands Reporting<br>Data Collection Form   | FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819 |
|---------------------|--|---|
|                     |  | July 2013   |
| <010>               | Study Area Code  | 452169  |
| <015>               | Study Area Name  | SAN CARLOS APACHE   |
| <020>               |  | 2015  |
| <030>               | Contact Name - Person USAC should contact regarding this data  | Shirley Ortiz   |
| <032>               | Contact Telephone Number - Number of person identified in data line <030>  | .030> 9284752433 ext.   |
| <039>               | Contact Email Address - Email Address of person identified in data line <030>  | <pre>&lt;030&gt; shirley.ortiz@scatui.com</pre>                   |
| <910>               | Tribal Land(s) on which ETC Serves   | San Carlos Apache Reservation                                     |
|                     |  |   |
|                     |  |   |
| <920>               | Tribal Government Engagement Obligation  | 452169az920.pdf   |
|                     |  | Name of Attached Document   |
| If your             | If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes   |   |
| to con:<br>demon    | to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to | Select  |
| § 54.3 <u>í</u>     | § 54.313(a)(9) includes:   | (Yes,No,<br>NA)   |
| <921>               | Needs assessment and deployment planning with a focus on Tribal  | Yes   |
|                     |  |   |
| <922>               | _  | Yes   |
| <923>               | Marketing services in a culturally sensitive manner;<br>Compliance with Rights of way processes  | Yes<br>Yes  |
| <925>               | Compliance with Land Use permitting requirements   | Yes   |
| <926>               | Compliance with Facilities Siting rules  | Yes   |
| <927>               | Compliance with Environmental Review processes   | Yes   |
| <928>               | Compliance with Cultural Preservation review processes   | Yes   |
| <929>               | Compliance with Tribal Business and Licensing requirements.  | Yes   |

| (1100) N | (1100) No Terrestrial Backhaul Reporting  | FCC Form 481   |
|----------|---|--|
| Data Col | Data Collection Form  | OMB Control No. 3060-0986/OMB Control No. 3060-0819<br>July 2013 |
| <010>    | Study Area Code   | 452169   |
| <015>    | Study Area Name   | SAN CARLOS APACHE  |
| <020>    | Program Year  | 2015   |
| <030>    | Contact Name - Person USAC should contact regarding this data   | Shirley Ortiz  |
| <032>    | Contact Telephone Number - Number of person identified in data line <030>   | 9284752433 ext.  |
| <039>    | Contact Email Address - Email Address of person identified in data line <030>   | shirley.ortiz@scatui.com   |
| <1120>   | Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)  |  |
| <1130>   | Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G) |  |
|          |   |  |
|          |   |  |
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|          |   |  |
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|          |   |  |
|          |   |  |

| (1200) T  | (1200) Terms and Condition for Lifeline Customers  |                   | FCC Form 481   |
|---|--|-------------------|--|
| Lifeline<br>Data Col  | Lifeline<br>Data Collection Form   |                   | OMB Control No. 3060-0986/OMB Control No. 3060-0819<br>July 2013 |
| <010>   | Study Area Code  | 452169            |  |
| <015>   | Study Area Name  | SAN CARLOS APACHE |  |
| <020>   | Program Year   | 2015              |  |
| <030>   | Contact Name - Person USAC should contact regarding this data  | Shirley Ortiz     |  |
| <032>   | Contact Telephone Number - Number of person identified in data line <030>  |                   |  |
| <039>   |  |                   |  |
|   |  | 452169az1210.pdf  |  |
|   |  |                   |  |
| <1210>  | <1210> Terms & Conditions of Voice Telephony Lifeline Plans  |                   |  |
|   |  |                   |  |
|   |  |                   | Name of Attached Document  |
| <1220>  | · Link to Public Website   | НТТР              |  |
|   |  |                   |  |
| "Please check th<br>or the website li<br>§ 54.422(a)(2) a<br>annually report: | "Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report: | 10,               |  |
| <1221>  | Information describing the terms and conditions of any voice   |                   |  |
| 7777  |  |                   |  |
| <1222>  | Details on the number of minutes provided as part of the plan,   |                   |  |
| <1223>  | Additional charges for toll calls, and rates for each such plan.   | <u>\</u>          |  |
|   |  |                   |  |

| FCC Form 481<br>OMB Control No. 3060-0986/OMB Control No. 3060-0819<br>July 2013   |                        | SI.                               |                   |   |  | Datui.com  | CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate. |   |  |  |   |                                   |                                   | <u>][</u>                         |  |  |  |  | the required information unmber, names, and service in the  |  | Name of Attached Document Listing Required Information |
|--|------------------------|-----------------------------------|-------------------|---|--|--|--|---|--|--|---|-----------------------------------|-----------------------------------|-----------------------------------|--|--|--|--|---|--|--|
| (2000) Price Cap Carrier Additional Documentation<br>Data Collection Form<br>Including Rate-of-Return Carriers offillated with Price Cap Local Exchange Carriers | Study Area Code 452169 | Study Area Name SAN CARLOS APACHE | Program Year 2015 | Contact Name - Person USAC should contact regarding this data | Contact Telephone Number - Number of person identified in data line <030> 9284752433 ext | Contact Email Address - Email Address of person identified in data line <030> shirley.ortiz@scatui.com | ne boxes below to note compliance as a recipient of Incremental Connect America Phase I sup<br>support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the informa  | Incremental Connect America Phase I reporting | 2nd Year Certification {47 CFR § 54.313(b)(1)} | 3rd Year Certification {47 CFR § 54.313(b)(2)} | Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)} | 2013 Frozen Sunnort Certification | 2013 Flozen Support Certification | 2014 Frozen Support Certification | 2016 and future Frozen Support Certification | Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} Cartification Support Head to Build Broadband | Certification support Osed to build broadbaild | Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification | Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. | Interim Progress Community Anchor Institutions |  |
| (2000) P<br>Data Col   | <010>                  | <015>                             | <020>             | <030>   | <032>  | <039>  | CHECK t  |   | <2010>   | <2011>   |   | <2012>                            | /2012/                            | <20137                            | <2015>                                       | <2016>   | <2010>   | <2017><br><2018><br><2019>   | <2020>  | <2021>   |  |

| Data Col.        | Data Collection Form  | OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013   |
|------------------|---|---|
|                  |   |   |
| <010>            | Study Area Code   | 452169  |
| <015>            | Study Area Name   | SAN CARLOS APACHE   |
| <030>            | ontact regarding this   | 2015<br>Shirley Ortiz   |
| <035>            | Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030>   | 9284752433 ext.<br>shirlev ortiz@acatui com   |
| CHECK            |   | its five year service quality plan (pursuant to 47 CRR § 54,202(a)) and -for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47   |
|                  |   | CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.   |
| (3010)           | Progress Report on 5 Year Plan<br>Milestone Certification (47 CFR § 54.313(f)(1)(i)}  |   |
| (3011)           | Name of Attached bocument usuing required in Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. | Name or Audacheu Document Libruing Required information 2012 contains the required information pursuant to sees of community anchor institutions to which began   |
| (3012)           | Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii)}   |   |
| (3013)           | Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If Yes, does your company file the RUS annual report   | Name of Attached Document Listing Required Information (Yes/No) (Yes/No) (Yes/No)   |
| Please<br>(3015) | check these boxes to confirm that the attached document(s), on line 3017<br>Electronic copy of their annual RUS reports (Operating Report for Educations Boxesing Seport for  | Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:  (3015) Electronic copy of the attached supports (Operating Report for Tolorows)   |
| (3016)           | recommunications borrowers)  Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows  | sh Flows  |
| (3017)           | If the response is yes on line 3014, attach your company's RUS annual report and all required documentation   | **************************************  |
| (3018)           | If the response is no on line 3014, Is your company audited?  | Name of Attached Document Listing Required Information $igwedge igwedge igwedigwedge igwedge igwedigaa igwedge igwedigaa igwedge igwedge igwedge igwed$ |
| (3019)           | If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains<br>ëtther a copy of their audited financial statement; or (2) a financial report in a fc  | ase check the boxes below to purson to purson to \$54313(f)(2), contains statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications   |
| (3020)           | Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows   | ISP Flows   |
| (3021)           | Management letter issued by the independent certified public accountant that performed the company's financial audit.   | performed the company's financial audit.  |
|                  | If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:   |   |
| (3022)           | Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications  |   |
| (3023)           | Borrowers,<br>Underlying information subjected to a review by an independent certified  |   |
| (3024)           | public accountant Underlying information subjected to an officer certification. Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows   | sh Flows  |
| (3026)           | Attach the worksheet listing required information   |   |
|                  | 7   | Name of Attached Document Listing Required Information  |

| Certification - Reporting Carrier | FCC Form 481  |
|-----------------------------------|---|
| Data Collection Form              | OMB Control No. 3060-0986/OMB Control No. 3060-0819 |
|                                   | July 2013   |

| <010> | Study Area Code   | 452169                   |
|-------|---|--------------------------|
| <015> | Study Area Name   | SAN CARLOS APACHE        |
| <020> | Program Year  | 2015                     |
| <030> | Contact Name - Person USAC should contact regarding this data                 | Shirley Ortiz            |
| <035> | Contact Telephone Number - Number of person identified in data line <030>     | 9284752433 ext.          |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | shirley.ortiz@scatui.com |

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

# Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier:

Signature of Authorized Officer:

Date

Printed name of Authorized Officer:

Title or position of Authorized Officer:

Telephone number of Authorized Officer: ext.

Study Area Code of Reporting Carrier:

Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

|       | ion - Agent / Carrier<br>ection Form  | FCC Form 481<br>OMB Control No. 3060-0986/OMB Control No. 3060-0819<br>July 2013 |
|-------|---|--|
| <010> | Study Area Code   | 452169   |
| <015> | Study Area Name   | SAN CARLOS APACHE  |
| <020> | Program Year  | 2015   |
| <030> | Contact Name - Person USAC should contact regarding this data                 | Shirley Ortiz  |
| <035> | Contact Telephone Number - Number of person identified in data line <030>     | 9284752433 ext.  |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | shirley.ortiz@scatui.com   |

# TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

| Certification of Officer to Authorize an  | Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier  |
|---|---|
| I certify that (Name of Agent) <u>Stuart Polikoff</u> also certify that I am an officer of the reporting carrier; my responsi agent; and, to the best of my knowledge, the reports and data provi | is authorized to submit the information reported on behalf of the reporting carrier. I ibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized ided to the authorized agent is accurate. |
| Name of Authorized Agent: Stuart Polikoff   |   |
| Name of Reporting Carrier: SAN CARLOS APACHE  |   |
| Signature of Authorized Officer: CERTIFIED ONLINE   | Date: 06/27/2014  |
| Printed name of Authorized Officer: Shirley Ortiz   |   |
| Title or position of Authorized Officer: CEO/General Manager  |   |
| Telephone number of Authorized Officer: 9284757058 ext.   |   |
| Study Area Code of Reporting Carrier: 452169  | Filing Due Date for this form: 07/01/2014   |
| , ,   | ed by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment<br>Title 18 of the United States Code, 18 U.S.C. § 1001.   |

# TO BE COMPLETED BY THE AUTHORIZED AGENT:

| Certification of Agent Authorized to File Annual Reports for CAF or LI Recipion   | nts on Behalf of Reporting Carrier |
|---|------------------------------------|
| as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service suppor<br>the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the informa |                                    |
| lame of Reporting Carrier: SAN CARLOS APACHE  |                                    |
| Name of Authorized Agent or Employee of Agent: Stuart Polikoff  |                                    |
| ignature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE   | Date: 06/27/2014                   |
| rinted name of Authorized Agent or Employee of Agent: Stuart Polikoff   |                                    |
| itle or position of Authorized Agent or Employee of Agent Senior Director - Business Compliance   |                                    |
| elephone number of Authorized Agent or Employee of Agent: 5126527730 ext.   |                                    |
| tudy Area Code of Reporting Carrier: 452169 Filing Due Date for this form: 07/01.   | 2014                               |



| (700) Price Offerings including Voice Rate Data | FCC Form 481  |
|---|---|
| Data Collection Form                            | OMB Control No. 3060-0986/OMB Control No. 3060-0819 |
|   | July 2013   |

| <010> | <010> Study Area Code   | 452169                              |
|-------|---|-------------------------------------|
| <015> | <015> Study Area Name   | SAN CARLOS APACHE                   |
| <020> | <020> Program Year  | 2015                                |
| <030> | <030> Contact Name - Person USAC should contact regarding this data                 | Shirley Ortiz                       |
| <035> | <035> Contact Telephone Number - Number of person identified in data line <030>     | ine <030> 9284752433 ext.           |
| <039> | <039> Contact Email Address - Email Address of person identified in data line <030> | line <030> shirley.ortiz@scatui.com |

<701> Residential Local Service Charge Effective Date
<702> Single State-wide Residential Local Service Charge

1/1/2014

| _     | <>>>      | Total per line Rates and Fees             | 15.0 |  |  |  |  |  |  |  |  |  |  |
|-------|-----------|---|------|--|--|--|--|--|--|--|--|--|--|
|       | <br>      | Mandatory Extended Area<br>Service Charge |      |  |  |  |  |  |  |  |  |  |  |
|       | <br><br>  | State Universal Service Fee               |      |  |  |  |  |  |  |  |  |  |  |
|       | <br>      | State Subscriber Line Charge              | 0.0  |  |  |  |  |  |  |  |  |  |  |
|       | <         | Residential Local<br>Service Rate         | 15.0 |  |  |  |  |  |  |  |  |  |  |
|       | <br>      | Rate Type                                 | FR   |  |  |  |  |  |  |  |  |  |  |
|       | <a3></a3> | SAC (CETC)                                |      |  |  |  |  |  |  |  |  |  |  |
|       | <a2></a2> | Exchange (ILEC)                           | ALL  |  |  |  |  |  |  |  |  |  |  |
|       | <a1></a1> | State                                     | AZ   |  |  |  |  |  |  |  |  |  |  |
| <703> |           |   |      |  |  |  |  |  |  |  |  |  |  |

| FCC Form 481                    | OMB Control No. 3060-0986/OMB Control No. 3060-0986/OMB Control No. 3060-0980 | July 2013 |
|---------------------------------|---|-----------|
| (710) Broadband Price Offerings | Data Collection Form  |           |

| <010> | Study Area Code | Code  |                       |                         | 452169                     |   |  |                         |  |
|-------|-----------------|---|-----------------------|-------------------------|----------------------------|---|--|-------------------------|--|
| <015> | Study Area Name | Name  |                       |                         | SAN CARLOS APACHE          | CHE                                     |  |                         |  |
| <020> | Program Year    | ear   |                       |                         | 2015                       |   |  |                         |  |
| <030> | Contact Na      | Contact Name - Person USAC should contact regarding this data             | d contact regarding   | this data               | Shirley Ortiz              |   |  |                         |  |
| <035> | Contact Tel     | Contact Telephone Number - Number of person identified in data line <030> | er of person identif  | ied in data line <030>  | > 9284752433 ext           |   |  |                         |  |
| <039> | Contact Em      | Contact Email Address - Email Address of person identified in data line   | ess of person identii | fied in data line <030> | > shirley.ortiz@scatui.com | scatui.com                              |  |                         |  |
| <711> | <a1></a1>       | <a>2&gt;</a>  | <br>                  | <92>                    | <c> <d1></d1></c>          | <92>                                    | <q3></q3>  |                         | <94>>  |
|       | State           | Exchange (ILEC)   | Residential<br>Rate   | State Regulated<br>Fees | Total Rates<br>and Fees    | Broadband Service -  <br>Download Speed | Broadband Service - Broadband Service Usag<br>Download Speed -Upload Speed (Mbps) (GB) | Usage Allowance<br>(GB) | Usage Allowance<br>Action Taken<br>When Limit Reached {select} |
|       | AZ              | ALL   | 29.95                 | 0.0                     | 29.95                      | 1.0                                     | 0.768  | 0.0                     | Other, No limit on usage allowance.                            |
|       |                 |   |                       |                         |                            |   |  |                         |  |
|       |                 |   |                       |                         |                            |   |  |                         |  |
|       |                 |   |                       |                         |                            |   |  |                         |  |
|       |                 |   |                       |                         |                            |   |  |                         |  |
|       |                 |   |                       |                         |                            |   |  |                         |  |
|       |                 |   |                       |                         |                            |   |  |                         |  |
|       |                 |   |                       |                         |                            |   |  |                         |  |
|       |                 |   |                       |                         |                            |   |  |                         |  |
|       |                 |   |                       |                         |                            |   |  |                         |  |
|       |                 |   |                       |                         |                            |   |  |                         |  |
|       |                 |   |                       |                         |                            |   |  |                         |  |
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|       |                 |   |                       |                         |                            |   |  |                         |  |
|       |                 |   |                       |                         |                            |   |  |                         |  |
|       |                 |   |                       |                         |                            |   |  |                         |  |

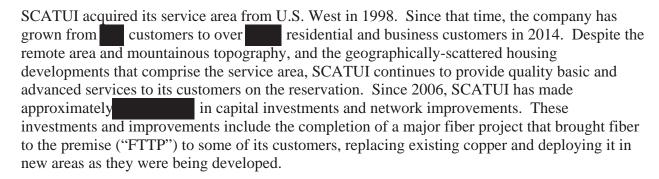
# LINE 112 – FIVE-YEAR SERVICE QUALITY IMPROVEMENT PLAN

San Carlos Apache Telecommunications Utility, Inc. ("SCATUI" or "the Company") herein submits this carefully developed five-year service quality improvement plan. In accordance with 47 C.F.R. §54.202(a)(1)(ii), the plan describes with specificity proposed improvements or upgrades to the Company's network for the years 2015 through 2019.

# **OVERVIEW**

SCATUI is a tribally owned rate-of-return rural incumbent local exchange carrier ("ILEC") that serves the San Carlos Apache Reservation in portions of three counties in eastern Arizona. The Company serves one exchange, San Carlos, with one wire center, Peridot. SCATUI is not subject to the jurisdiction of a state regulatory authority and was designated an eligible telecommunications carrier ("ETC") by the Federal Communications Commission ("FCC") in 1998.

SCATUI's service area is approximately 2,927 square miles with a population of approximately 10,000 and a population density of approximately three persons per square mile. The average median annual household income for the service area is estimated at approximately \$27,000 with a per capita yearly income around \$10,222.



This document contains descriptions of SCATUI's proposed network improvements for each the next five years. Detailed expenditures on an exchange and wire center basis are contained in the attached spreadsheets. Area and population estimates impacted by the improvements are also identified in the spreadsheets. Where appropriate, costs are broken out by voice and broadband service. Otherwise, costs represent network improvements common to both services.

- Network improvement expenditures identify the cost to provide those services supported
  by the universal service funding mechanisms. When a project involves expenditures for
  both regulated and non-regulated services, the non-regulated investment costs have been
  removed. The Company estimates non-regulated costs using the appropriate allocation
  rules. Details of those costs are retained by the Company and available for inspection.
- Costs are reported only for those service areas in which the Company is authorized to receive Universal Service Fund ("USF") support. Costs incurred outside the authorized area, if any, are excluded.

Due to the uncertainty of the amount of USF support the company may receive in future years, SCATUI cautions that specific network improvement projects and service goals may be modified to accommodate the actual amount of support that will be received.

# **BASELINE INFORMATION**

# 2013

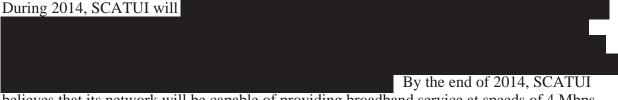
At the end of December 2013, SCATUI was providing voice service to access lines and providing digital subscriber line (DSL) broadband service to customers. In addition, SCATUI had customers taking advantage of the Lifeline Program for discounted telephone service for low-income subscribers at the end of 2013.

SCATUI received a total of \$3,243,703 in high-cost universal service support during calendar year 2013. The support amounts from the various support mechanisms were:

| • | High Cost Loop Support:                                 | \$1 | ,607,191 |
|---|---|-----|----------|
| • | Interstate Common Line Support:                         | \$1 | ,056,732 |
| • | Connect America Fund Intercarrier Compensation Support: | \$  | 522,324  |
| • | Safety Net Additive:                                    | \$  | 57,456   |

During 2013, SCATUI used substantial funds to maintain, upgrade and improve the Company's network and to improve voice and broadband services to customers throughout its service area. In addition, SCATUI has made necessary investments in its network in order to: (1) respond to its customers' reasonable requests for service at new locations, (2) replace plant as needed to maintain the overall quality of voice and broadband services, and (3) enhance switching capabilities to meet regulatory requirements and customers' demands for service.

# 2014



believes that its network will be capable of providing broadband service at speeds of 4 Mbps downstream / 1 Mbps upstream to its existing customers where it is reasonable to do so.

# **DESCRIPTION OF IMPROVEMENT PLAN BY YEAR (2015–019)**

SCATUI's five-year service quality improvement plan is designed to identify multiple capital investment projects that are necessary to meet or exceed the FCC's broadband public interest obligation of 4 Mbps downstream / 1 Mbps upstream throughout the service area while improving the quality and reliability of its voice and broadband services. A description of these projects is included below for each year of the plan.

| 2015 |  |  |  |
|------|--|--|--|
|      |  |  |  |
|      |  |  |  |
|      |  |  |  |
|      |  |  |  |
| 2016 |  |  |  |
|      |  |  |  |
|      |  |  |  |
| 2017 |  |  |  |
| 2017 |  |  |  |
|      |  |  |  |
|      |  |  |  |
|      |  |  |  |
| 2018 |  |  |  |
|      |  |  |  |
|      |  |  |  |
|      |  |  |  |
| 2019 |  |  |  |
| 2019 |  |  |  |
|      |  |  |  |
|      |  |  |  |
|      |  |  |  |

SCATUI NETWORK IMPROVEMENT PROJECTS 2015

|                        |                            | AIOI NEIW | OUN INTERIO                 | V LIVILIVI FIN |   |          |          |               |        |       |
|------------------------|----------------------------|-----------|-----------------------------|----------------|---|----------|----------|---------------|--------|-------|
|                        |                            |           | REGULATED AMOUNT            | AMOUNT         | AMOUNT OF USF                             | SQUARE   | TOTAL    | TARGET ACTUAL | ACTUAL |       |
|                        |                            | COST      | %                           | IN USF         | USED FOR VOICE /                          | AREA     | POP.     | FINISH        | Finish |       |
| EXCHANGE / WIRE CENTER | DESCRIPTION of IMPROVEMENT | ESTIMATE  | ESTIMATE ALLOCATION SUPPORT | SUPPORT        | BROADBAND BUILDOUT IMPACTED IMPACTED DATE | IMPACTED | IMPACTED | DATE          | DATE   | Notes |
| ٨                      | В                          | J         | Q                           | E=C*D          | J=9                                       | * * *    | * *      | * * *         | * *    |       |
| San Carlos / Peridot   |                            |           |                             |                |   |          |          |               |        |       |
|                        |                            |           |                             |                |   |          |          |               |        |       |
|                        |                            |           |                             |                |   |          |          |               |        |       |
|                        |                            |           |                             |                |   |          |          |               |        |       |
|                        | TOTALS                     |           |                             |                |   |          |          |               |        |       |
| NOTES                  |                            |           |                             |                |   |          |          |               |        |       |

SCATUI NETWORK IMPROVEMENT PROJECTS 2016

|                        |                            | יאוסו וארושי | ONE INTERIOR                | VEIVIEIVI |   |          |          |               |        |       |
|------------------------|----------------------------|--------------|-----------------------------|-----------|---|----------|----------|---------------|--------|-------|
|                        |                            |              | REGULATED AMOUNT            | AMOUNT    | AMOUNT OF USF                             | SQUARE   | TOTAL    | TARGET ACTUAL | ACTUAL |       |
|                        |                            | COST         | %                           | IN USF    | USED FOR VOICE /                          | AREA     | POP.     | FINISH        | Finish |       |
| EXCHANGE / WIRE CENTER | DESCRIPTION of IMPROVEMENT | ESTIMATE     | ESTIMATE ALLOCATION SUPPORT | SUPPORT   | BROADBAND BUILDOUT IMPACTED IMPACTED DATE | IMPACTED | IMPACTED | DATE          | DATE   | Notes |
| A                      | В                          | Э            | D                           | E=C*D     | G=F                                       | * *      | * * *    | * *           | * *    |       |
| San Carlos / Peridot   |                            |              |                             |           |   |          |          |               |        |       |
| NOTES                  | TOTALS                     |              |                             |           |   |          |          |               |        |       |
|                        |                            |              |                             |           |   |          |          |               |        |       |

SCATUI NETWORK IMPROVEMENT PROJECTS 2017

|                        |                                   | ALC: NEIW | OUN HAIL INC                | V LIVILIVI F IN | SCALOLINE WORK HAIL NO VEHICLE I HOSECUS ZOIL |          |          |               |            |       |
|------------------------|-----------------------------------|-----------|-----------------------------|-----------------|---|----------|----------|---------------|------------|-------|
|                        |                                   |           | REGULATED AMOUNT            | AMOUNT          | AMOUNT OF USF                                 | SQUARE   | TOTAL    | TARGET ACTUAL | ACTUAL     |       |
|                        |                                   | COST      | %                           | IN USF          | USED FOR VOICE /                              | AREA     | POP.     | FINISH        | Finish     |       |
| EXCHANGE / WIRE CENTER | <b>DESCRIPTION OF IMPROVEMENT</b> | ESTIMATE  | ESTIMATE ALLOCATION SUPPORT | SUPPORT         | BROADBAND BUILDOUT IMPACTED IMPACTED          | IMPACTED | IMPACTED | DATE          | DATE Notes | Notes |
| A                      | В                                 | O         | Q                           | E=C*D           | G=F   | * *      | * * *    | * *           | * *        |       |
| San Carlos / Peridot   | TOTALS                            | Ш         |                             | П               |   | _        |          |               |            |       |
| NOTES                  |                                   |           |                             |                 |   |          |          |               |            |       |

SCATUI NETWORK IMPROVEMENT PROJECTS 2018

|                        | J.C.                       | AIOI NEI W | ONN IINIPAO                 | VEIVIEINI PR | SCALOL MELWORN HINFROVEINENT PROJECTS 2018 |          |          |               |        |       |
|------------------------|----------------------------|------------|-----------------------------|--------------|--|----------|----------|---------------|--------|-------|
|                        |                            |            | REGULATED AMOUNT            | AMOUNT       | AMOUNT OF USF                              | SQUARE   | TOTAL    | TARGET ACTUAL | ACTUAL |       |
|                        |                            | COST       | %                           | IN USF       | USED FOR VOICE /                           | AREA     | POP.     | FINISH        | Finish |       |
| EXCHANGE / WIRE CENTER | DESCRIPTION of IMPROVEMENT | ESTIMATE   | ESTIMATE ALLOCATION SUPPORT | SUPPORT      | BROADBAND BUILDOUT IMPACTED IMPACTED DATE  | IMPACTED | IMPACTED | DATE          | DATE   | Notes |
| 4                      | В                          | O          | Q                           | E=C*D        | G=F  | * *      | * *      | * * *         | * *    |       |
| San Carlos / Peridot   | TOTALS                     |            |                             |              |  |          |          |               |        |       |
| NOTES                  |                            |            |                             |              |  |          |          |               |        |       |

SCATUI NETWORK IMPROVEMENT PROJECTS 2019

|                        |                            |          | S                           |         |                                      |          |          |               |            |      |
|------------------------|----------------------------|----------|-----------------------------|---------|--------------------------------------|----------|----------|---------------|------------|------|
|                        |                            |          | REGULATED AMOUNT            | AMOUNT  | AMOUNT OF USF                        | SQUARE   | TOTAL    | TARGET ACTUAL | ACTUAL     |      |
|                        |                            | COST     | %                           | IN USF  | USED FOR VOICE /                     | AREA     | POP.     | FINISH        | Finish     |      |
| EXCHANGE / WIRE CENTER | DESCRIPTION of IMPROVEMENT | ESTIMATE | ESTIMATE ALLOCATION SUPPORT | SUPPORT | BROADBAND BUILDOUT IMPACTED IMPACTED | IMPACTED | IMPACTED | DATE          | DATE Notes | Note |
| A                      | 8                          | O        | O                           | E=C*D   | J=Đ                                  | * * *    | * * *    | * *           | * *        |      |
| San Carlos / Peridot   | TOTALS                     |          |                             |         |                                      |          |          |               |            |      |
| NOTES                  |                            |          |                             |         |                                      |          |          |               |            |      |

# LINE 310 – UNFULFILLED SERVICE REQUESTS (VOICE)

In 2013, San Carlos Apache Telecommunications Utility, Inc. ("the Company") had 11 unfulfilled requests for voice service. All 11 requests are in a new residential subdivision where there is no in-ground infrastructure. The Company will serve this new subdivision through a fiber-to-the-home project funded by an existing American Recovery and Reinvestment Act grant. However, to do this, the Company had to submit a revision to its plans for the grant funding so that funds could be reallocated for this new project. The Company expects to have service to these residences by the end of 2014.

# LINE 330 – UNFULFILLED SERVICE REQUESTS (BROADBAND)

In 2013, San Carlos Apache Telecommunications Utility, Inc. ("the Company") had seven unfulfilled requests for broadband service. All seven requests are in a new residential subdivision where there is no in-ground infrastructure. The Company will serve this new subdivision through a fiber-to-the-home project funded by an existing American Recovery and Reinvestment Act grant. However, to do this, the Company had to submit a revision to its plans for the grant funding so that funds could be reallocated for this new project. The Company expects to have service to these residences by the end of 2014.

# LINE 510 – SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION RULES COMPLIANCE

San Carlos Apache Telecommunications Utility, Inc. ("the Company") complies with applicable service quality standards and consumer protection rules for its voice and broadband services.

The Company is owned by the San Carlos Apache Tribe. It is therefore reasonable that the Company operates under service quality standards and consumer protection rules that are in the best interest of its customers, who are mostly members of the Tribe.

The rates, terms and conditions under which the Company operates are outlined in its local exchange tariff. The tariff was modeled after the tariffs of state-regulated rural incumbent local exchange carriers, although the Company itself is not regulated by the Arizona Corporation Commission. The Company modifies its tariff from time to time with approval of, or at the request of the Tribal Council. The Company's tariff contains provisions regarding its customer service and protection practices.

Service quality standards are established by the Company Board of Directors with a Tribal Council liaison sitting on the Board. Monthly reports on service quality compliance are provided to the Board, with periodic updates to the Tribal Council.

With regard to broadband service, the Company provisions its network and equipment to ensure that its customers can enjoy the speeds to which they subscribe. However, Internet speeds generally result from a "best effort" service and are dependent upon a number of variables, many of which are outside the control of the Company.

The Company also complies with the following consumer best practices: (1) the Company discloses its rates and terms of service to customers; (2) the Company provides specific disclosures in its advertising; (3) the Company separately identifies carrier charges from taxes on its billing statements; (4) the Company provides ready access to customer service; (5) the Company promptly responds to consumer inquiries and complaints received from government agencies; and (6) the Company abides by policies for protection of consumer privacy.

Finally, the Company has a policy and established operating procedures that comply with the FCC's Customer Proprietary Network Information (CPNI) rules (47 C.F.R. §§64.2001-64.2011). Certification of the Company's compliance with CPNI rules and a description of the Company's operating procedures that ensure compliance are filed annually with the FCC.

# LINE 610 - FUNCTIONALITY IN EMERGENCY SITUATIONS

San Carlos Apache Telecommunications Utility, Inc. ("the Company") is able to function in emergency situations for both voice and broadband service. The Company has a reasonable amount of back-up power to ensure functionality without an external power source. Standby power generators are supplied at the central office, remote switch sites, and repeater sites to ensure functionality without an external power source until power is restored, so long as fuel is available. The network is capable of managing traffic spikes resulting from emergency situations.

The Company is able to reroute traffic around damaged facilities. Although the Company's ability to reroute traffic around damaged facilities is not absolute and may be limited in certain circumstances, there is a restoration plan in place for expeditious recovery of service, including splicing of damaged facilities when warranted.

The Company has three Sonet fiber rings that increase the survivability of its network. The rings allow the Company to maintain service to its remote electronic sites in the event of a fiber outage, making the Company's network efficient, economical, and reliable.

# LINE 1010 – VOICE SERVICES RATE COMPARABILITY

The Wireline Competition Bureau's most recent reasonable comparability benchmark for voice services is \$46.96, which includes the federal subscriber line charge ("SLC").

In all of the exchanges served by San Carlos Apache Telecommunications Utility, Inc. ("the Company"), the single-line residential local rate is \$15.00. When the federal SLC (\$6.50) is included, the rate becomes \$21.50. Therefore, the Company's pricing of fixed voice services is less than the reasonable comparability benchmark of \$46.96.

<sup>&</sup>lt;sup>1</sup> Wireline Competition Bureau Announces Results of Urban Rate Survey for Voice Services; Seeks Comment on Petition for Extension of Time to Comply With New Rate Floor, WC Docket No. 10-90, DA 14-384 (rel. Mar. 20, 2014), p. 2.

# LINE 1210 – TERMS & CONDITIONS OF VOICE TELEPHONY LIFELINE PLANS

All of the exchanges served by San Carlos Apache Telecommunications Utility, Inc. ("the Company") are Tribal lands. In all of the Company's exchanges, residential customers who qualify for the Lifeline Program receive a discount of \$21.50 on local voice telephony service.

In all of the Company's exchanges, the Lifeline single-line residential rate, including the federal SLC, is \$0.00 (\$21.50 standard rate - \$21.50 discount).

All single-line residential customers, including Lifeline customers, have an unlimited number of minutes for calls made within their local calling area.

Toll charges for calls outside of the local calling area are determined by the long distance carrier of the customer's choosing. Lifeline customers may elect to subscribe to toll blocking at no charge.

The Company does not disconnect the service of Lifeline subscribers for the non-payment of toll charges. However, the Company reserves the right to implement toll blocking, at no charge, if the customer incurs a significant balance of unpaid toll bills.

The Company offers bundled services to Lifeline customers that are discounted by \$21.50 for the voice component of the bundle.

Lifeline Program reductions do not apply to additional services such as custom calling features. Lifeline customers may subscribe to these services at the same rates offered to other customers.

Additional information regarding the terms and conditions of voice telephony Lifeline plans can be found at <a href="http://scatui.com/telephone/e-lifelinee-linkup/">http://scatui.com/telephone/e-lifelinee-linkup/</a>.



March 18, 2014

Mrs. Shirley Ortiz, Manager San Carlos Apache Telecommunications Utility, Inc. P. O. Box 1000 Peridot, AZ 85542-1000

Dear Shirley:

Enclosed is the 2013 Unaudited Operating Report for Telecommunications Borrowers you submitted to the RUS. Also enclosed is our compilation letter for the financial statements used to prepare this report.

Please let us know if you have any questions.

Sincerely,

CURTIS BLAKELY & CO., P.C.

Blake Lackey

Blake Lackey, CPA

BL/na Enclosures

Pursuant to IRS Circular 230 and IRS regulations we inform you that any U.S. federal tax advice contained in this communication (including any attachments) is not intended or written to be used, and cannot be used by the recipient or any other taxpayer (i) for the purpose of avoiding tax related penalties imposed on the recipient or any other taxpayer under the Internal Revenue Code, or (ii) in promoting, marketing or recommending to another party any partnership or other entity, investment plan, arrangement or other transaction addressed herein.

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March 18, 2014

To the Board of Directors
San Carlos Apache Telecommunications Utility, Inc.
Peridot, AZ

# Gentlemen:

We have compiled the accompanying balance sheet of San Carlos Apache Telecommunications Utility, Inc. as of December 31, 2013, and the related statements of income, cash flows and retained earnings for the year then ended, included in the accompanying prescribed form, in accordance with Statements on Standards for Accounting and Review Services issued by the American Institute of Certified Public Accountants.

Our compilation was limited to presenting in the form prescribed by the Rural Utilities Service (RUS) information that is the representation of management. We have not audited or reviewed the financial statements referred to above and, accordingly, do not express an opinion or any other form of assurance on them.

These financial statements are presented in accordance with the requirements of the RUS, which differ from generally accepted accounting principles. Accordingly, these financial statements are not designed for those who are not informed about such differences.

Curtis Blakely + Co, P.C.

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According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0572-0031. The time required to complete this information collection is estimated to average 4 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

| searching existing data sources, gathering and maintainin   | g the data needed, and co  | mpleting and reviewing                    | the collection of information.  |  |               |
|---|--|---|---|--|---------------|
| USDA-Ri   | US   |   | This data will be used by RUS to review your financial situation. You   |  |               |
|   |  |   | and, subject to federal laws and regulations regarding confidential i   |  |               |
|   |  |   | BORROWER NAME   |  |               |
| OPERATING RE<br>TELECOMMUNICATIO  |  | RS  | San Carlos Apache Telecommunicati   | ons Utility, In  | nc.           |
| INSTRUCTIONS-Submit report to RUS within 30 o   | lavs after close of the n  | period.                                   | PERIOD ENDING   | BORROWER DESIGNATI   | ION           |
| For detailed instructions, see RUS Bulletin 1744-2.   |  |   | December, 2013  | AZ0512   |               |
|   |  | CI  | ERTIFICATION  |  |               |
| to the best of our knowledge and belief<br>ALL INSURANCE REQUIRED BY<br>RENEWALS HAVE BEEN OBTAIL | TO CFR PART 1788<br>TO CFR PART 1788<br>NED FOR ALL PO<br>OUD COVERED BY | , CHAPTER XVI<br>LICIES.<br>Y THIS REPORT | I, RUS, WAS IN FORCE DURING THE REPORTING PURSUANT TO PART 1788 OF 7CFR CHAPTER of the following)   | NG PERIOD AND  |               |
| have been fulfilled in all material respects.   | ocuments   |   | There has been a default in the fulfillment of the oblig<br>under the RUS loan documents. Said default(s) is/ar<br>specifically described in the Telecom Operating Reports. | re   |               |
| Shirley Ortiz   |  | 3/15/2014                                 |   |  |               |
|   |  | DATE                                      | 7   |  |               |
|   |  | PART                                      | A. BALANCE SHEET  |  |               |
|   | BALANCE  | BALANCE                                   |   | BALANCE  | BALANCE       |
| ASSETS  | PRIOR YEAR   | END OF PERIOD                             | LIABILITIES AND STOCKHOLDERS' EQUITY  | PRIOR YEAR   | END OF PERIOD |
| CURRENT ASSETS  |  |   | CURRENT LIABILITIES   | The state of the s | 1 1 1 1 1 1 1 |
| 1. Cash and Equivalents   |  |   | 25. Accounts Payable  |  |               |
| 2. Cash-RUS Construction Fund   |  |   | 26. Notes Payable   |  |               |
| 3. Affiliates:  |  |   | 27. Advance Billings and Payments   |  |               |
| a. Telecom, Accounts Receivable   |  |   | 28. Customer Deposits   |  |               |
| b. Other Accounts Receivable  |  |   | 29. Current Mat. L/T Debt   |  |               |
| c. Notes Receivable   |  |   | 30. Current Mat. L/T Debt-Rur, Dev.   |  |               |
| 4. Non-Affiliates;  |  |   | 31. Current MatCapital Leases   |  |               |
| a. Telecom, Accounts Receivable   |  |   | 32. Income Taxes Accrued  |  |               |
| b. Other Accounts Receivable  |  |   | 33. Other Taxes Accrued   |  |               |
| c. Notes Receivable   |  |   | 34. Other Current Liabilities   |  |               |
| 5. Interest and Dividends Receivable  |  |   | 35. Total Current Liabilities (25 thru 34)  |  |               |
| 6. Material-Regulated   |  |   | LONG-TERM DEBT  |  |               |
| 7. Material-Nonregulated  |  |   | 36. Funded Debt-RUS Notes   |  |               |
| 8. Prepayments  |  |   | 37. Funded Debt-RTB Notes   |  |               |
| 9. Other Current Assets   |  |   | 38. Funded Debt-FFB Notes   |  |               |
| 10. Total Current Assets (1 Thru 9)   |  |   | 39. Funded Debt-Other   |  |               |
| NONCURRENT ASSETS   |  |   | 40. Funded Debt-Rural Develop. Loan   |  |               |
| 11. Investment in Affiliated Companies  |  |   | 41. Premium (Discount) on L/T Debt  |  |               |
| a. Rural Development  |  |   | 42. Reacquired Debt   |  |               |
| b. Nonrural Development   |  |   | 43. Obligations Under Capital Lease   |  |               |
| 12. Other Investments   |  |   | 44. Adv. From Affiliated Companies  |  |               |
| a. Rural Development  |  |   | 45. Other Long-Term Debt  |  |               |
| b. Nonrural Development   |  |   | 46. Total Long-Term Debt (36 thru 45)   |  |               |
| 13. Nonregulated Investments  |  |   | OTHER LIAB. & DEF. CREDITS  |  |               |
| 14. Other Noncurrent Assets   |  |   | 47. Other Long-Term Liabilities   |  |               |
| 15. Deferred Charges  |  |   | 48. Other Deferred Credits  | !  |               |
| 16. Jurisdictional Differences  |  |   | 49. Other Jurisdictional Differences  |  |               |
| 17. Total Noncurrent Assets (11 thru 16)  |  |   | 50. Total Other Liabilities and Deferred Credits (47 thru 49)   |  |               |
| PLANT, PROPERTY, AND EQUIPMENT  |  |   | EQUITY  |  |               |
| 18. Telecom, Plant-in-Service   | -  |   | 51, Cap. Stock Outstand. & Subscribed   |  |               |
| 19. Property Held for Future Use  |  |   | 52. Additional Paid-in-Capital  |  |               |
| 20. Plant Under Construction  | -  |   | 53. Treasury Stock  |  |               |
| 21. Plant Adj., Nonop. Plant & Goodwill   | -  |   | 54. Membership and Cap. Certificates  |  |               |
| 22. Less Accumulated Depreciation   |  |   | 55. Other Capital   |  |               |
| 23. Net Plant (18 thru 21 less 22)  |  |   | 56. Patronage Capital Credits   |  |               |
| 24. TOTAL ASSETS (10+17+23)   |  |   | 57. Retained Earnings or Margins  | _  |               |
|   |  |   | 58. Total Equity (51 thru 57)   |  |               |
|   |  |   | 59. TOTAL LIABILITIES AND EQUITY (35+46+50+58)  |  |               |

USDA-RUS

# OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

BORROWER DESIGNATION

AZ0512

PERIOD ENDING

| PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OF INCOME E | PRIOR YEAR | THIS YEAR |
|--|------------|-----------|
| Local Network Services Revenues  Network Access Services Revenues  Long Distance Network Services Revenues  Carrier Billing and Collection Revenues  Miscellaneous Revenues  Uncollectible Revenues  Net Operating Revenues (1 thru 5 less 6)  Plant Specific Operations Expense  Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)  Depreciation Expense  Amortization Expense  Customer Operations Expense  Corporate Operations Expense  Total Operating Expenses (8 thru 13)  Operating Income or Margins (7 less 14)  Other Operating Income and Expenses  State and Local Taxes  Federal Income Taxes  Other Taxes  | PRIOR YEAR | THIS YEAR |
| Local Network Services Revenues  Network Access Services Revenues  Long Distance Network Services Revenues  Carrier Billing and Collection Revenues  Miscellaneous Revenues  Uncollectible Revenues  Net Operating Revenues (1 thru 5 less 6)  Plant Specific Operations Expense  Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)  Depreciation Expense  Amortization Expense  Customer Operations Expense  Corporate Operations Expense  Total Operating Expenses (8 thru 13)  Operating Income or Margins (7 less 14)  Other Operating Income and Expenses  State and Local Taxes  Federal Income Taxes  Other Taxes  | PRIOR YEAR | THIS YEAR |
| Network Access Services Revenues  Long Distance Network Services Revenues  Carrier Billing and Collection Revenues  Miscellaneous Revenues  Uncollectible Revenues  Net Operating Revenues (1 thru 5 less 6)  Plant Specific Operations Expense  Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)  Depreciation Expense  Amortization Expense  Customer Operations Expense  Corporate Operations Expense  Total Operating Expenses (8 thru 13)  Operating Income or Margins (7 less 14)  Other Operating Income and Expenses  State and Local Taxes  Federal Income Taxes  Other Taxes   |            |           |
| Carrier Billing and Collection Revenues  Miscellaneous Revenues Uncollectible Revenues  Net Operating Revenues (1 thru 5 less 6)  Plant Specific Operations Expense Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)  Depreciation Expense Amortization Expense Customer Operations Expense Corporate Operations Expense Total Operating Expenses (8 thru 13) Operating Income or Margins (7 less 14) Other Operating Income and Expenses State and Local Taxes Federal Income Taxes Other Taxes   |            |           |
| Carrier Billing and Collection Revenues  Miscellaneous Revenues Uncollectible Revenues  Net Operating Revenues (1 thru 5 less 6)  Plant Specific Operations Expense  Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)  Depreciation Expense  Amortization Expense  Customer Operations Expense  Corporate Operations Expense  Total Operating Expenses (8 thru 13)  Operating Income or Margins (7 less 14)  Other Operating Income and Expenses  State and Local Taxes  Federal Income Taxes  Other Taxes   |            |           |
| Miscellaneous Revenues Uncollectible Revenues Net Operating Revenues (1 thru 5 less 6) Plant Specific Operations Expense Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization) Depreciation Expense Amortization Expense Customer Operations Expense Corporate Operations Expense Total Operating Expenses (8 thru 13) Operating Income or Margins (7 less 14) Other Operating Income and Expenses State and Local Taxes Federal Income Taxes Other Taxes   |            |           |
| Uncollectible Revenues  Net Operating Revenues (1 thru 5 less 6)  Plant Specific Operations Expense  Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)  Depreciation Expense  Amortization Expense  Customer Operations Expense  Corporate Operations Expense  Total Operating Expenses (8 thru 13)  Operating Income or Margins (7 less 14)  Other Operating Income and Expenses  State and Local Taxes  Federal Income Taxes  Other Taxes   |            |           |
| Net Operating Revenues (1 thru 5 less 6)  Plant Specific Operations Expense  Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)  Depreciation Expense  Amortization Expense  Customer Operations Expense  Corporate Operations Expense  Total Operating Expenses (8 thru 13)  Operating Income or Margins (7 less 14)  Other Operating Income and Expenses  State and Local Taxes  Federal Income Taxes  Other Taxes   |            |           |
| Plant Specific Operations Expense Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization) Depreciation Expense Amortization Expense Customer Operations Expense Corporate Operations Expense Total Operating Expenses (8 thru 13) Operating Income or Margins (7 less 14) Other Operating Income and Expenses State and Local Taxes Federal Income Taxes Other Taxes  |            |           |
| Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)  Depreciation Expense  Amortization Expense  Customer Operations Expense  Corporate Operations Expense  Total Operating Expenses (8 thru 13)  Operating Income or Margins (7 less 14)  Other Operating Income and Expenses  State and Local Taxes  Federal Income Taxes  Other Taxes  |            |           |
| Depreciation Expense  Amortization Expense  Customer Operations Expense  Corporate Operations Expense  Total Operating Expenses (8 thru 13)  Operating Income or Margins (7 less 14)  Other Operating Income and Expenses  State and Local Taxes  Federal Income Taxes  Other Taxes  |            |           |
| Amortization Expense Customer Operations Expense Corporate Operations Expense Total Operating Expenses (8 thru 13) Operating Income or Margins (7 less 14) Other Operating Income and Expenses State and Local Taxes Federal Income Taxes Other Taxes  |            |           |
| Customer Operations Expense Corporate Operations Expense Total Operating Expenses (8 thru 13) Operating Income or Margins (7 less 14) Other Operating Income and Expenses State and Local Taxes Federal Income Taxes Other Taxes   |            |           |
| Corporate Operations Expense Total Operating Expenses (8 thru 13) Operating Income or Margins (7 less 14) Other Operating Income and Expenses State and Local Taxes Federal Income Taxes Other Taxes   |            |           |
| Total Operating Expenses (8 thru 13)  Operating Income or Margins (7 less 14)  Other Operating Income and Expenses  State and Local Taxes  Federal Income Taxes  Other Taxes   |            |           |
| Operating Income or Margins (7 less 14) Other Operating Income and Expenses State and Local Taxes Federal Income Taxes Other Taxes   |            |           |
| Other Operating Income and Expenses State and Local Taxes Federal Income Taxes Other Taxes   |            |           |
| State and Local Taxes Federal Income Taxes Other Taxes   |            |           |
| Federal Income Taxes Other Taxes   |            |           |
| Other Taxes  |            |           |
| autoritati entre di divingitare.   |            |           |
| Total Operating Taxos (17+18+10)   |            |           |
|  |            |           |
| Net Operating Income or Margins (15+16-20)   |            |           |
| Interest on Funded Debt  |            |           |
| Interest Expense - Capital Leases  |            |           |
| Other Interest Expense   |            |           |
| Allowance for Funds Used During Construction   |            |           |
| Total Fixed Charges (22+23+24-25)  |            |           |
| Nonoperating Net Income  |            |           |
| Extraordinary Items  |            |           |
| Jurisdictional Differences   |            |           |
| Nonregulated Net Income  |            |           |
| Total Net Income or Margins (21+27+28+29+30-26)  |            |           |
| Total Taxes Based on Income  |            |           |
| Retained Earnings or Margins Beginning-of-Year   |            |           |
| Miscellaneous Credits Year-to-Date   |            |           |
| Dividends Declared (Common)  |            |           |
| Dividends Declared (Preferred)   |            |           |
| Other Debits Year-to-Date  |            |           |
| Transfers to Patronage Capital   |            |           |
| Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)]  |            |           |
| Patronage Capital Beginning-of-Year  |            |           |
| Transfers to Patronage Capital   |            |           |
| Patronage Capital Credits Retired  |            |           |
| Patronage Capital End-of-Year (40+41-42)  Appual Dobt Service Payments   |            |           |
| Annual Debt Service Payments  Cash Patio (/44+20-10-11) / 71   |            |           |
| Cash Ratio [(14+20-10-11) / 7]  Operating Accrual Ratio [(14+20+26) / 7]   |            |           |
| TIER [(31+26) / 26]  |            |           |
| DSCR [(31+26+10+11) / 44]  |            |           |

USDA-RUS BORROWER DESIGNATION AZ0512 OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS PERIOD ENDED December, 2013 INSTRUCTIONS - See RUS Bulletin 1744-2 Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION 1. RATES 2. SUBSCRIBERS (ACCESS LINES) 3. ROUTE MILES **EXCHANGE** TOTAL (including fiber) B-1 BUSINESS RESIDENTIAL TOTAL FIBER San Carlos MobileWireless Route Mileage Outside Exchange Area Total No. Exchanges

USDA-RUS

# OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

BORROWER DESIGNATION

AZ0512

PERIOD ENDED

December, 2013

INSTRUCTIONS - See RUS Bulletin 1744-2

|                                      |                                       | _ |
|--------------------------------------|---------------------------------------|---|
| Part C SURSCRIRED (ACCESS LINE) DOI  | E MILE, & HIGH SPEED DATA INFORMATION | 1 |
| Tall C. SCBSCKIBER (ACCESS LIVE), RO | WHILE, & HIGH SPEED DATA INFORMATION  |   |

|            |   |                                       | 4. E                            | BROADBAND SERV                               | ICE  |                   |                 |                       |
|------------|---|---------------------------------------|---------------------------------|--|--|-------------------|-----------------|-----------------------|
|            |   |                                       |                                 | Detail                                       | s on Least Exper                           | nsive Broadband S | ervice          |                       |
| EXCHANGE   | No. Access Lines<br>with BB<br>available<br>(a) | No Of Broadband<br>Subscribers<br>(b) | Number Of<br>Subscribers<br>(c) | Advertised<br>Download Rate<br>(Kbps)<br>(d) | Advertised<br>Upload<br>Rate (Kbps)<br>(e) | Price Per Month   | Standalone/Pckg | Type Of<br>Technology |
| San Carlos |   |                                       |                                 |  |  | •                 | StandAlone      | DSL                   |

# REDACTED - FOR PUBLIC INSPECTION

|   | USDA-RUS                         |                                 |                | BORROWER D               | ESIGNATION  |                               |
|---|----------------------------------|---------------------------------|----------------|--------------------------|-------------|-------------------------------|
|   | OPERATING REPO                   | DT EOD                          |                |                          |             |                               |
|   | TELECOMMUNICATIONS               |                                 |                | PERIOD ENDIN             | IG          |                               |
|   |                                  |                                 |                | December,                |             |                               |
| INSTRUCTIONS- See RUS                   | S Bulletin 1744-2                |                                 |                |                          |             |                               |
|   |                                  | PART D. SYSTE                   | M DATA         |                          |             |                               |
| 1. No. Plant Employees                  | 2. No. Other Employees           | 3. Square Miles Served          |                | 4. Access Lines per Squa | are Mile    | 5. Subscribers per Route Mile |
|   |                                  | PART E. TOLL                    | DATA           |                          |             |                               |
| Study Area ID Code(s)                   | 2 Types                          | s of Toll Settlements (Check of | ne)            |                          |             |                               |
| , | a. 452169                        | or ron octaements (onest o      | Interstate:    | Average Schedu           | ıle         | X Cost Basis                  |
|   | b                                |                                 |                |                          | 717         |                               |
|   | с.                               |                                 | Intrastate:    | Average Schedu           | ıle         | X Cost Basis                  |
|   | d                                |                                 |                |                          |             |                               |
|   | е                                |                                 |                |                          |             |                               |
|   | f                                |                                 |                |                          |             |                               |
|   | g                                |                                 |                |                          |             |                               |
|   | h                                |                                 |                |                          |             |                               |
|   | i.                               |                                 |                |                          |             |                               |
|   | . k                              |                                 |                |                          |             |                               |
|   |                                  |                                 |                |                          |             |                               |
|   | PA                               | RT F. FUNDS INVESTED IN         | PLANT DURING Y | EAR                      |             |                               |
| 1. RUS, RTB, & FFB Loan                 | Funds Expended                   |                                 |                |                          |             |                               |
| 2. Other Long-Term Loan F               | unds Expended                    |                                 |                |                          |             |                               |
| 3. Funds Expended Under                 | RUS Interim Approval             |                                 |                |                          |             |                               |
| 4. Other Short-Term Loan I              | Funds Expended                   |                                 |                |                          |             |                               |
| 5. General Funds Expende                | d (Other than Interim)           |                                 |                |                          |             |                               |
| 6. Salvaged Materials                   |                                  |                                 |                |                          |             |                               |
| 7. Contribution in Aid to Co            | nstruction                       |                                 |                |                          |             |                               |
| 8. Gross Additions to Telec             | om. Plant (1 thru 7)             |                                 |                |                          |             |                               |
|   | PAI                              | RT G. INVESTMENTS IN AF         | FILIATED COMPA | NIES                     |             |                               |
|   |                                  | CURRENT                         | YEAR DATA      |                          | CUMULATIVE  | DATA                          |
|   |                                  |                                 |                | Cumulative               | Cumulative  |                               |
|   | INVESTMENTS                      | Investment                      | Income/Loss    | Investment               | Income/Loss | Current                       |
|   | o month personal distribution    | This Year                       | This Year      | To Date                  | To Date     | Balance                       |
|   | (a)                              | (b)                             | (c)            | (d)                      | (e)         | Ø                             |
| Investment in Affiliated C              | Companies - Rural Development    |                                 |                | 1-7                      | 177         | W                             |
|   | Companies - Nonrural Development |                                 |                |                          |             |                               |

#### USDA-RUS

| BORROWER DESIGNATION<br>AZ0512 |  |
|--------------------------------|--|
| PERIOD ENDING                  |  |
| December, 2013                 |  |

# OPERATING REPORT FOR **TELECOMMUNICATIONS BORROWERS** PART H. CURRENT DEPRECIATION RATES Are corporation's depreciation rates approved by the regulatory authority with jurisdiction over the provision of telephone services? (Check one) Х YES NO **EQUIPMENT CATEGORY DEPRECIATION RATE** Land and support assets - Motor Vehicles Land and support assets - Aircraft Land and support assets - Special purpose vehicles Land and support assets - Garage and other work equipment Land and support assets - Buildings Land and support assets - Furniture and Office equipment Land and support assets - General purpose computers Central Office Switching - Digital Central Office Switching - Analog & Electro-mechanical 10. Central Office Switching - Operator Systems 11. Central Office Transmission - Radio Systems 12. Central Office Transmission - Circuit equipment 13. Information origination/termination - Station apparatus 14. Information origination/termination - Customer premises wiring 15. Information origination/termination - Large private branch exchanges 16. Information origination/termination - Public telephone terminal equipment 17. Information origination/termination - Other terminal equipment 18. Cable and wire facilities - Poles 19. Cable and wire facilities - Aerial cable - Metal 20. Cable and wire facilities - Aerial cable - Fiber 21. Cable and wire facilities - Underground cable - Metal Cable and wire facilities - Underground cable - Fiber 23. Cable and wire facilities - Buried cable - Metal 24. Cable and wire facilities - Buried cable - Fiber 25. Cable and wire facilities - Conduit systems 26. Cable and wire facilities - Other

USDA-RUS

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

BORROWER DESIGNATION

AZ0512

PERIOD ENDED

INSTRUCTIONS - See help in the online application.

December, 2013

| INST | RUCTIONS – See help in the online application.   |  |
|------|--|--|
|      | PART I – STATEMENT OF CASH FLOWS   |  |
| 1.   | Beginning Cash (Cash and Equivalents plus RUS Construction Fund)   |  |
|      | CASH FLOWS FROM OPERATING ACTIVITIES   |  |
| 2.   | Net Income   |  |
|      | Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities                           |  |
| 3.   | Add: Depreciation  |  |
| 4.   | Add: Amortization  |  |
| 5.   | Other (Explain)  |  |
|      | Changes in Operating Assets and Liabilities  |  |
| 6.   | Decrease/(Increase) in Accounts Receivable   |  |
| 7.   | Decrease/(Increase) in Materials and Inventory   |  |
| 8.   | Decrease/(Increase) in Prepayments and Deferred Charges  |  |
| 9.   | Decrease/(Increase) in Other Current Assets  |  |
| 10.  | Increase/(Decrease) in Accounts Payable  |  |
| 11.  | Increase/(Decrease) in Advance Billings & Payments   |  |
| 12.  | Increase/(Decrease) in Other Current Liabilities   |  |
| 13.  | Net Cash Provided/(Used) by Operations   |  |
|      | CASH FLOWS FROM FINANCING ACTIVITIES   |  |
| 14.  | Decrease/(Increase) in Notes Receivable  |  |
| 15.  | Increase/(Decrease) in Notes Payable   |  |
| 16.  | Increase/(Decrease) in Customer Deposits   |  |
| 17.  | Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)                                   |  |
| 18.  | Increase/(Decrease) in Other Liabilities & Deferred Credits  |  |
| 19.  | Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital |  |
| 20.  | Less: Payment of Dividends   |  |
| 21.  | Less: Patronage Capital Credits Retired  |  |
| 22.  | Other (Explain)  |  |
| 23.  | Net Cash Provided/(Used) by Financing Activities   |  |
|      | CASH FLOWS FROM INVESTING ACTIVITIES   |  |
| 24.  | Net Capital Expenditures (Property, Plant & Equipment)   |  |
| 25.  | Other Long-Term Investments  |  |
| 26.  | Other Noncurrent Assets & Jurisdictional Differences   |  |
| 27.  | Other (Explain) Reconciling Adjustments Including Plant Retirements  |  |
| 28.  | Net Cash Provided/(Used) by Investing Activities   |  |
| 29.  | Net Increase/(Decrease) in Cash  |  |
| 30.  | Ending Cash  |  |

| USDA-RUS  | BORROWER DESIGNATION                 |
|---|--------------------------------------|
| OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS | AZ0512                               |
| INSTRUCTIONS - See RUS Bulletin 1744-2            | PERIOD ENDED December, 2013          |
| NOTES TO THE OPERATING REPO                       | ORT FOR TELECOMMUNICATIONS BORROWERS |

| USDA-RUS  | BORROWER DESIGNATION                              |
|---|---|
| OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS | AZ0512  |
| INSTRUCTIONS - See RUS Bulletin 1744-2            | PERIOD ENDED December, 2013                       |
| CERTIFICATION LOAN DEFAULT NOTES TO THE O         | DPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS |